

-For immediate release-

Charter Solutions announces new partnership with Riskline ApS to provide risk intelligence integration to MCM: their existing traveler disruption management and mobile technology platform.

Alpharetta, Georgia – February 15th, 2013

Charter Solutions is excited to introduce their newest partnership with Riskline ApS, a leading global consulting firm with award winning security services. Riskline provides their clients with advice and analysis required to manage threats to personal security across 200+ countries and administrative regions worldwide. Riskline coordinates all activities through their head office in Copenhagen, Denmark with full time regionally based research analysts providing 24/7 intelligence from locations worldwide for travel risk management services including pre-travel advice, delivery of real time security information. Travel risk reporting is complemented by 24/7 real time mobile RSS and SMS alerts that provide travelers and security managers with the information needed to plan secure routes and itineraries from the pre-departure stage, through deployment, to a safe

return. The service is traveler focused, ensuring personnel and expatriates have access to timely, accurate information at all times. Travel security (duty of care) processes are streamlined during a crisis with targeted communication and color coded monitoring of traveler responses that can be dynamically represented on a country risk map.

Charter Solutions is based in Alpharetta, Georgia and offers proprietary solutions for TMC's and corporations to handle real time global traveler tracking and instant communication in any travel disruption or crisis situation. With a sophisticated and rich graphical user interface, the solution supports and automates travel agency business processes in communication with travellers on the road. Corporations are able to fulfill duty of care regulations and take care of travelling staff with the best possible tools on the market. Call centers can also use this tool to manage their workforce more effectively by reaching out to their travellers as events unfold thereby reducing call volumes to their locations.

Charter Solutions has built solid partnerships with a number of organizations such as Amadeus, who is reselling, implementing and supporting the MCM Platform under the name of Amadeus Mobile Messenger. Risk Intelligence data from Riskline, now integrated on the MCM platform, creates a unique value proposition to Amadeus customers: It completes the duty of care solution by adding to the traveller tracking

and security features. New functionality with proactive automatic crisis alerts and pre-trip security related risk intelligence, makes the solution a one-stop-shop for Amadeus corporate and TMC customers.

Derek Beveridge, Chief Executive Officer of Charter Solutions stated: “After an extensive selection process, we are pleased to announce our partnership with Riskline. The addition of their risk intelligence module to our existing unique and proprietary MCM platform now fulfills the many customer requests that we have received for this enhancement. Our integration of risk intelligence is a user focused approach which provides companies and those people within a company that is responsible for duty of care to quickly identify travelers in risk areas and easily communicate with them via multiple channels through a single interface.”

According to Kennet Nordlien, CEO of Riskline, “Charter Solutions and Riskline share a common approach of providing clients with first-class services globally while sparing them the overhead cost associated with traditional agency networks. The efficiency gains in traveler tracking and communication through the MCM platform are a breakthrough in effective duty of care compliance. Therefore we see the strategic partnership with Charter Solutions as an important step to further substantiate Riskline’s offering.”

For additional information, please email info@chartersi.com or call 770 755 5995

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